

The Marine Worlds Carousel – Regulations

I – Scope

Article 1

These regulations apply to visitors to the Marine World Carousel, ERP (establishment open to the public) managed by public service delegation of SPL Le Voyage à Nantes, and other individuals and groups allowed to temporarily occupy the premises for meetings, seminars, conferences, receptions and various events.

Article 2

Visitors, viewers, and others at the Marine Worlds Carousel are required to comply with these regulations as well as instructions or orders given by the staff responsible for the safety and security of the facility.

These regulations are available on the website, www.lesmachines-nantes.fr or on request from the front office. The regulations are also posted at the front office.

Article 3

The « Marine Worlds » are located on the former site of the shipyards of the City of Nantes that has become an urban park: the park of the shipyards. They are more particularly installed on the space entitled “the travels dock”, directly on the bank of the Loire River.

The Marine Worlds’ equipment is a giant carousel, an urban sculpture dedicated to the sea. This extraordinary machinery, accessible to the public is composed of three levels: the sea beds, the abyss and the surface of the sea.

Besides, the adjacent structure, the Carousel pier, also gives access to the Elephant, the first machine of the Isle.

Two operating modes are available, according to the periods: « Fairground Mode » or « Discovery mode ». The access is controlled by entrance tickets, composed as follows:

- **Fairground Mode:**
 - o Exploration with boarding
 - o Exploration with no boarding
- **Discovery Mode:**
 - o Animated exploration with no access to the levels or to the elements.

II - Opening hours and dates

Article 4

The areas are open to the public at the times indicated at the entrances, in brochures and on the website.

Each evening the evacuation measures begin approximately thirty minutes before closing.

However, based on special scheduled events, some areas may close at different times. In this case, a special notice is displayed at the entrance to the area.

III – Prices

Article 5

Access to the Marine Worlds Carousel requires paid admission, and is subject to space available. The prices are displayed at the ticket office and on the website. The admission tickets are issued and sold only on site.

Random ticket checks may be made within these areas. Visitors who do not have a ticket, pass, invitation, badge, etc. will be directed to the ticket office or, if they do not want to buy a ticket, they will be excluded from the areas requiring paid admission.

Likewise, visitors who received either free or reduced fee admission should be able to provide current proof of their eligibility for a discount.

On the site, visitors are free to move about, subject to the access conditions to each area and up to the capacity allowed for the area or event. When this capacity is reached, the staff will organize waiting lines to ensure safety.

IV - Access and Circulation

Article 6

The access to the park of the shipyards of the Isle of Nantes is protected. It is regulated by the City of Nantes. The staff working on the Machines will ensure that the regulations in force will be respected.

Sick or disabled people's wheelchairs, apart from those working with flammable fuels are admitted on the passageways.

However in the fairground mode, only two spaces are available for one wheelchair for one ride on the third level. Only this level is accessible to people with reduced mobility in wheelchairs.

Baby strollers (prams, strollers) are forbidden in the Marine Worlds. A stroller car park is available. In order to make the tour more comfortable, baby-carriers are offered at the reception, according to availability.

The individual access to the Marine Worlds is authorized from the age of 13, that is to say any person \leq than 12 must necessarily be accompanied by an adult.

Circulation is free in the Marine Worlds Carousel. However, children must remain under the supervision of their parents or of accompanying persons.

Moreover, the access to the elements of level 2, the abyss:

- is not available to people with reduced mobility
- is available only to people with a size equal or superior to the height gauge present for each element (1,35 m- source : health record)

The Direction of the Machines accepts no liability for any damages that may be caused by baby strollers and wheelchairs to third parties or to their occupants.

Article 7

It is prohibited to bring the following items into the area:

- weapons and ammunition, without prior authorization of Security;
- Small office equipment, sharp objects that may injure others like utility knives, paper-cutters, knives, scissors with pointed ends, etc.
- explosive, flammable, or volatile substances (balloons or other objects must not be inflated using a gas lighter than air like helium), oxidising, toxic, infectious, corrosive, or smoke-generating substances;
- dangerous, heavy, or bulky objects that may cause a nuisance to other visitors or endanger the exhibits;
- machinery that does not comply with regulations and French and European standards;
- works of art or musical instruments, unless specifically authorized;
- animals except dogs accompanying disabled people under section 174 of the French Family Code.

Article 8

Visitors may be required to open their bags or packages and to present the contents at the entrance and exit of Marine World Carousel at the request of staff.

It is forbidden to cross barriers and devices to control the public, to use doors marked “unauthorized access” and to enter areas reserved for staff, storerooms and impede traffic and emergency routes.

Access to areas where exhibits are being set up is expressly prohibited to the public.

V – Code of Conduct

Article 9

Visitors are asked to avoid creating, by their attitude, their dress or their words, any disturbance whatsoever in the smooth running of events and their visit, and to follow the safety instructions.

Visitors must refrain from any act likely to endanger the safety of persons and property or disturb the quiet enjoyment of other visitors, degrade the premises, furniture, items in the Marine World, or the Elephant, or impede the Elephant's movements.

Otherwise, the offenders may be expelled from Les Machines area and a complaint may be filed against them with the relevant authorities. If the offence is repeated, the Management of Les Machines reserves the right to permanently exclude the person. In this case, the Management of Les Machines will press charges.

The use of mobile phones in areas where access is controlled by a ticket is allowed provided that it does not bother other visitors. Otherwise, staff will ask the owner to turn off his mobile phone.

Dropped objects: Each visitor is required to avoid any dropping of any object belonging to him or her either from the passageways, or on the rotating levels, or in the elements and especially in the suspended elements of level 2, the abyss. The Direction accepts no liability for any dropped objects and for the damage caused to the object itself, to the other visitor, to the staff or to the equipment of the Carousel.

Article 10

It is prohibited to:

- smoke in all enclosed spaces of the Marine Worlds Carousel;
- eat or drink outside designated spaces or in areas where access is controlled by a ticket;
- cross barriers intended to contain the public, use emergency exits and outdoor fire escapes, except in the event of an emergency and / or instructions to evacuate;
- draw graffiti, post posters, make marks or otherwise dirty the area;
- engage in racing, pushing, sliding or climbing;
- throw trash or litter on the ground, including chewing gum;
- be offensive or aggressive towards other guests or staff of Les Machines;
- use any sources of light (flashlights, laser pens);
- engage in any religious or political event, proselytise, distribute propaganda, leaflets, brochures or other information, solicit donations or subscriptions in or around the Marine Worlds Carousel site, unless special permission has been granted by the Management of Les Machines;
- trespass on the areas reserved for staff;
- engage in any unauthorized advertising or commerce;
- disturb other visitors by engaging in noisy behaviour, including listening to devices playing music (Walkman, Discman, MP3 players);
- sit and / or put papers in the escape paths, including stairways and emergency doors;
- use the area, equipment and presentation materials in a manner inconsistent with their function or perform any act likely to cause damage;
- use consoles and tables intended for audiovisual and multimedia purposes as a desk or for another purpose;
- organize a demonstration or performance without obtaining prior authorization;
- organize guided tours without having obtained the approval of the Management of Les Machines;
- damage the furniture and fixtures in the Marine Worlds Carousel site or remove such items from the premises.
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Visitors are responsible for damage they cause to the equipment made available to them. Therefore, if a staff member of Les Machines observes damage to the equipment or areas made available to visitors, it is understood that the repair costs may be charged directly to the person or persons responsible for such damage.

Article 11

Visitors carrying the following items will not be allowed access to areas controlled by a ticket:

- any sharp or blunt objects (canes with a knob are allowed for the elderly or infirm);
- large luggage (suitcases, backpacks, shopping bags, motorcycle helmets, etc.);
- tripods or flash units for video and still cameras
- and, generally, any bulky or dangerous objects.

Where applicable, any suspicious abandoned objects found on the site may be destroyed if the owner cannot be identified.

VI – Personal Effects

Article 12

The Marine Worlds Carousel site does not offer lockers or cloak rooms. Consequently, visitors may be denied admission as stipulated in Article 11.

Article 13

The Management of Les Machines declines any liability for loss, theft or damage of personal property of visitors.

Any items found should be given to a staff member to be placed at the front office. The items are kept in front office until the site closes. After that, the items will be stored on site until the following Friday, and then sent to the central Lost and Found office of the city of Nantes.

VII – Groups

Article 14

Group visits are by reservation only, depending on capacity. Groups must have a group leader present at all times to ensure compliance with these regulations and to enforce discipline, even when a machinist is showing the group around.

For children's groups the number of children supervised by each responsible adult shall not exceed the number set by the Management of Les Machines and specified in group brochures.

Article 15

The groups and their leaders agree to be respectful of other visitors, in particular, trying not to cause any inconvenience to others. If need be, groups may be split up to comply with this rule.

Article 16

Carts are available for groups at the group entrance where they can leave objects and personal effects (small backpacks, etc.). For security reasons, visitors may be required to open their bags for inspection before dropping them off. Valuables and / or money must not be left. The Management of Les Machines declines all liability for loss, theft or damage to items left in the carts.

Article 17

Members of groups are subject to all the prohibitions under these regulations. In the interest of the public, the Management of Les Machines reserves the right to take appropriate action against the group leader, if he does not comply with or enforce compliance with these regulations.

VIII - Photographs and recording

Article 18

Tolerance interpreted as conferring authorization is granted to amateurs using neither a stand nor a flash when taking their pictures of the Marine Worlds Carousel and this only for personal use and that the persons photographed or filmed belong exclusively to their family circle or to their circle of friends.

Any reproduction, representation, distribution or sale without a license of photographs, either privately or commercially in any country whatsoever, constitutes an infringement and may result in civil and criminal action in accordance with Articles L 331-1, L 335-2 and L 335-4 of the French Intellectual Property Code.

Article 19

As a general rule, it is prohibited to take specific photographs of visitors or staff members without their express consent. More specifically, it is strictly prohibited to photograph children without the explicit permission of their parents or accompanying persons.

Article 20

Freehand sketches are allowed in so far as the artists do not impede the movements of users, staff and handling equipment.

This authorization is valid only if the sketches are used exclusively by the "family circle" (private use). Any other use constitutes an infringement as stated in article 18.

Article 21

Shooting (photography, film) and sound recording, or reproducing displays, plant or technical equipment, works, drawings, models and documents on exhibit outside of the limited authorization referred to in Article 18 are subject to approval of the Director of Les Machines or persons authorized by him. It is especially forbidden to take photographs, sound recordings and / or videos of conferences, debates, panel discussions, film screenings and live performances. If a special permit is granted to do the above, the permit holders are required to comply with the regulations and special requirements on the protection of works, drawings and models, safety and reproduction rights. In all cases, any person receiving a permit must wear the badge provided.

IX – Emergencies

Article 22

Any accident, disaster or unusual event must be immediately reported to a staff member of Les Machines and will be reported on an incident/accident form.

Article 23

In the event of a situation likely to endanger the safety of persons and property, emergency measures may be taken, including the total or partial closure of an area and controls at entrances and exits. Users are required to comply with instructions issued by security personnel and evacuation officials. Similarly, if evacuation is necessary, it must be done in an orderly fashion under the control of the above personnel in accordance with instructions.

Article 24

In case of overcrowding, disturbances, strikes and in any situation likely to endanger the safety of persons and property, the Marine Worlds Carousel site may be partially or totally closed and entrances may be controlled by any appropriate means.

The Director of Les Machines can take any measures required by the circumstances, including screening of bags and packages at entrances to Les Machines.

Similarly, during special events, the Management of Les Machines can screen bags and vehicles, particularly in the context of the "Vigipirate" plan. If the situation dictates, the Management of Les Machines has complete freedom to implement controls using security gates or tunnels.

X – Penalties

Article 25

The Management of Les Machines cannot be held liable for accidents resulting from a violation of these regulations.

Article 26

Failure to comply with the requirements of these regulations may result in temporary or permanent expulsion from the site and, where appropriate, prosecution. In cases of criminal offences (theft, damage or destruction of equipment, computer fraud, counterfeiting, etc.), the Management of Les Machines can press charges.

XI - Miscellaneous Provisions

Article 27

Lost children are taken to the front office on the ground level of The Marine Worlds Carousel and an announcement may be made over the PA system. If nobody comes to pick up the child, and in any event after the Marine Worlds Carousel site closes, the lost child will be handed over to the police station of Nantes.

Article 28

A complaint log is available to the public to make comments, suggestions or complaints concerning the facility or staff. Additional information regarding these regulations is available.

Article 29

The Management reserves the right to stop the running (in full or partial) of the Marine Worlds Carousel if it deems it necessary (weather conditions, for example heavy rains or winds of up to 50km/h, technical incidence...)